



Erasmus+



VILNIUS BUSINESS COLLEGE

PROVYP PROJECT TRANSNATIONAL MEETING SURVEY REPORT

JUNE 2-4, 2016
SOFIA, BULGARIA



Vilnius,
July 2016

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INTRODUCTION

The aim of the survey for the transnational meeting of the Professional Orientation of Vulnerable Young People (PROVYP) project in Sofia (Bulgaria) on June 2-4, 2016, is to measure the project partners' satisfaction with the meeting components: preparation for the meeting, the structure of the meeting, its organizational aspects and personal involvement. The results of the survey will be used for further planning.

The survey involved 21 out of 22 meeting participants. Responses to questions from 1 to 4 were measured using a 10-point scale (from 0 to 10), where 0 is the lowest score and 10 is the highest score. Questions 5 – 9 were open ones.

SURVEY ANALYSIS

QUESTION 1. HOW SATISFIED ARE YOU WITH THE INFORMATION GIVEN BEFORE THE MEETING (10-point (from 0 to 10) scale):

- Concerning the organisation?
- On the agenda of the meeting?
- On the accommodation?
- On aims and objectives of the activity?

The *first question* aimed to find out about the meeting participants' satisfaction with the information given before the meeting (Table 1, Figure 1).

Table 1. Participants' answers to the question “How satisfied are you with the information given before the meeting?” components

Question component	10-point scale										
	0	1	2	3	4	5	6	7	8	9	10
<i>Concerning the organisation?</i>											
Answers, %	0%	0%	0%	0%	0%	0%	0%	0%	10%	43%	48%
Answers in number	0	0	0	0	0	0	0	0	2	9	10
<i>On the agenda of the meeting?</i>											
Answers, %	0%	0%	0%	0%	0%	0%	0%	0%	10%	38%	52%
Answers in number	0	0	0	0	0	0	0	0	2	8	11
<i>On the accommodation?</i>											
Answers, %	0%	0%	0%	0%	0%	0%	0%	5%	19%	19%	57%
Answers in number	0	0	0	0	0	0	0	1	4	4	12
<i>On aims and objectives of the activity?</i>											
Answers, %	0%	0%	0%	0%	0%	0%	0%	0%	10%	57%	33%
Answers in number	0	0	0	0	0	0	0	0	2	12	7

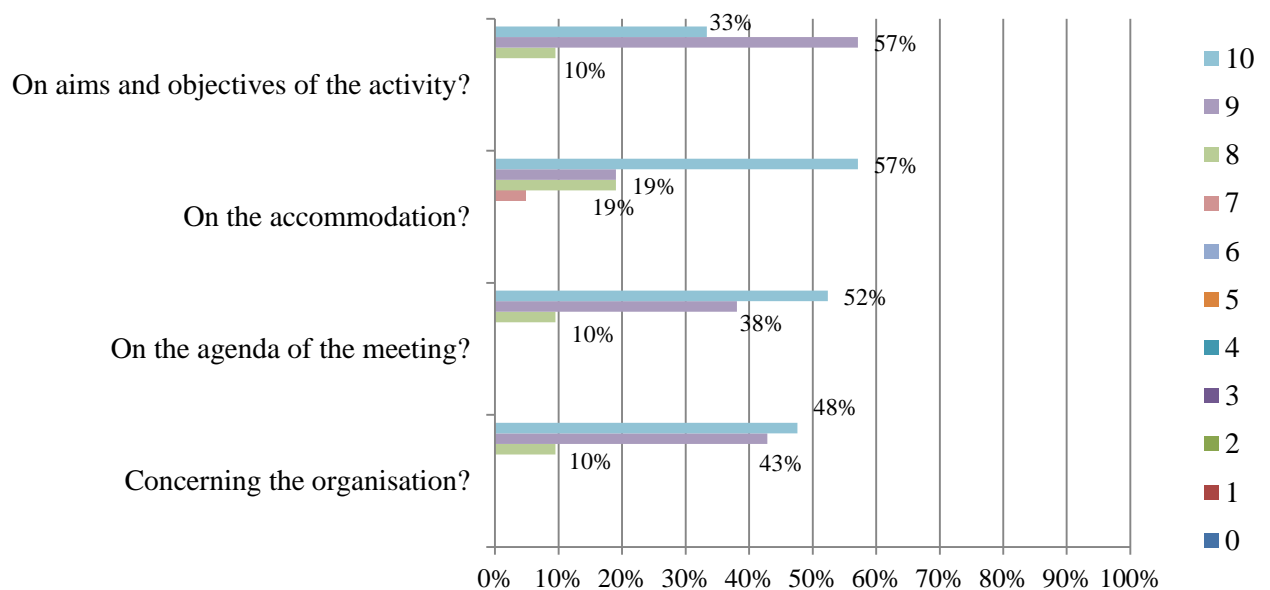


Figure 1. Participants' answers to the question “How satisfied are you with the information given before the meeting?” components, %

Respondents' answers to the question components:

- **Concerning the organisation:** the biggest part of the respondents (48%; N=10) assigned the highest point – 10; 43 % (N=9) assigned 9 points, 10 % (N=2)- assigned 8 points.
- **On the agenda of the meeting:** the majority of the respondents (52%; N=11) assigned the highest point -10, 38 % (N=8) assigned 9 points, 10 % (N=2)- assigned 8 points.
- **On the accommodation:** the majority of the respondents (57%; N=12) assigned the highest point – 10, 19 % (N=4) assigned 9 and 8 points each. 7 points were assigned only by 1 participant (5%).
- **On aims and objectives of the activity:** the majority of the respondents (57%; N=12) assigned 9 points, 33 % (N=7) assigned 10 points. 10 % (N=2)- assigned 8 points.

Summing up the results of the *first question*, it can be pointed out that the majority of the participants were satisfied with **Information given before the meeting**: 98,81% (N=83) were very satisfied (from 8 to 10 points), 1,19% (N=1) were moderately satisfied (from 5 to 7 points), and none of the participants pointed less than 5 points (Figure 2).

How satisfied are you with the information given before the meeting

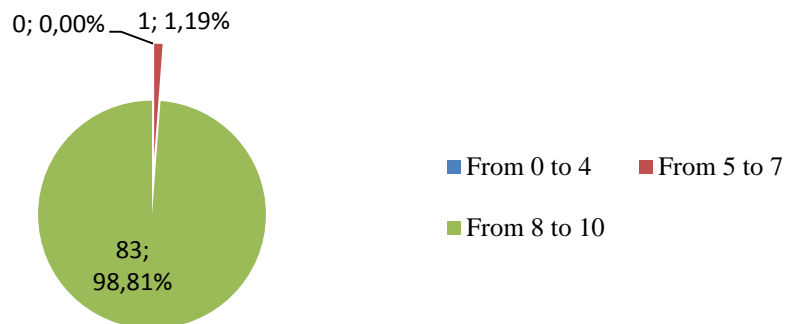


Figure 2. Summary on the question “*How satisfied are you with the information given before the meeting?*”

The average of the question components is also very high - 10.24 points out of 11 (Table 2).

Table 2. The average score of participants' answers to the question “*How satisfied are you with the information given before the meeting?*” components

Question component	The average score	Max.
Concerning the organisation?	10,38	11
On the agenda of the meeting?	10,43	11
On the accommodation?	9,90	11
On aims and objectives of the activity?	10,24	11
Average, total	10,24	11



QUESTION 2. HOW DO YOU ASSESS THE COMPONENTS OF THE MEETING: (10-point (from 0 to 10) scale):

- Meeting agenda in General?
- The information flow on the activity?
- The communication with the coordinator?
- The communication with the other partners involved in the activity?
- Selection of working methods?
- Contribution of participants (participation in the discussions etc.)?
- The time and space allocated for the discussion of every issue?
- The fulfilment of objectives envisaged?
- The decisions taken on the next steps to take?

The *second question* aimed to find out meeting participants' assessment of the meeting components (Table 3, Figure 3).

Table 3. Participants' answers to the question “How do you assess the components of the meeting?” components

Question component	10-point scale										
	0	1	2	3	4	5	6	7	8	9	10
<i>Meeting agenda in general?</i>											
Answers, %	0%	0%	0%	0%	5%	0%	0%	0%	19%	43%	38%
Answers in number	0	0	0	0	0	0	0	0	4	9	8
<i>The information flow on the activity?</i>											
Answers, %	0%	0%	0%	0%	0%	0%	0%	10%	29%	38%	24%
Answers in number	0	0	0	0	0	0	0	2	6	8	5
<i>The communication with the coordinator?</i>											
Answers, %	0%	0%	0%	0%	0%	10%	0%	0%	14%	14%	62%
Answers in number	0	0	0	0	0	2	0	0	3	3	13
<i>The communication with the other partners involved in the activity?</i>											
Answers, %	0%	0%	0%	0%	0%	0%	5%	10%	38%	24%	24%
Answers in number	0	0	0	0	0	0	1	2	8	5	5
<i>Selection of working methods?</i>											
Answers, %	0%	0%	0%	0%	0%	0%	0%	14%	10%	48%	29%
Answers in number	0	0	0	0	0	0	0	3	2	10	6
<i>Contribution of participants (participation in the discussions etc.)?</i>											
Answers, %	0%	0%	0%	0%	0%	10%	5%	10%	14%	38%	24%
Answers in number	0	0	0	0	0	2	1	2	3	8	5
<i>The time and space allocated for the discussion of every issue?</i>											
Answers, %	0%	0%	0%	0%	0%	5%	10%	5%	14%	33%	33%
Answers in number	0	0	0	0	0	1	2	1	3	7	7
<i>The fulfilment of objectives envisaged?</i>											
Answers, %	0%	0%	0%	0%	0%	0%	5%	5%	24%	33%	33%
Answers in number	0	0	0	0	0	0	1	1	5	7	7
<i>The decisions taken on the next steps to take?</i>											
Answers, %	0%	0%	0%	0%	0%	0%	5%	0%	24%	38%	33%
Answers in number	0	0	0	0	0	0	1	0	5	8	7

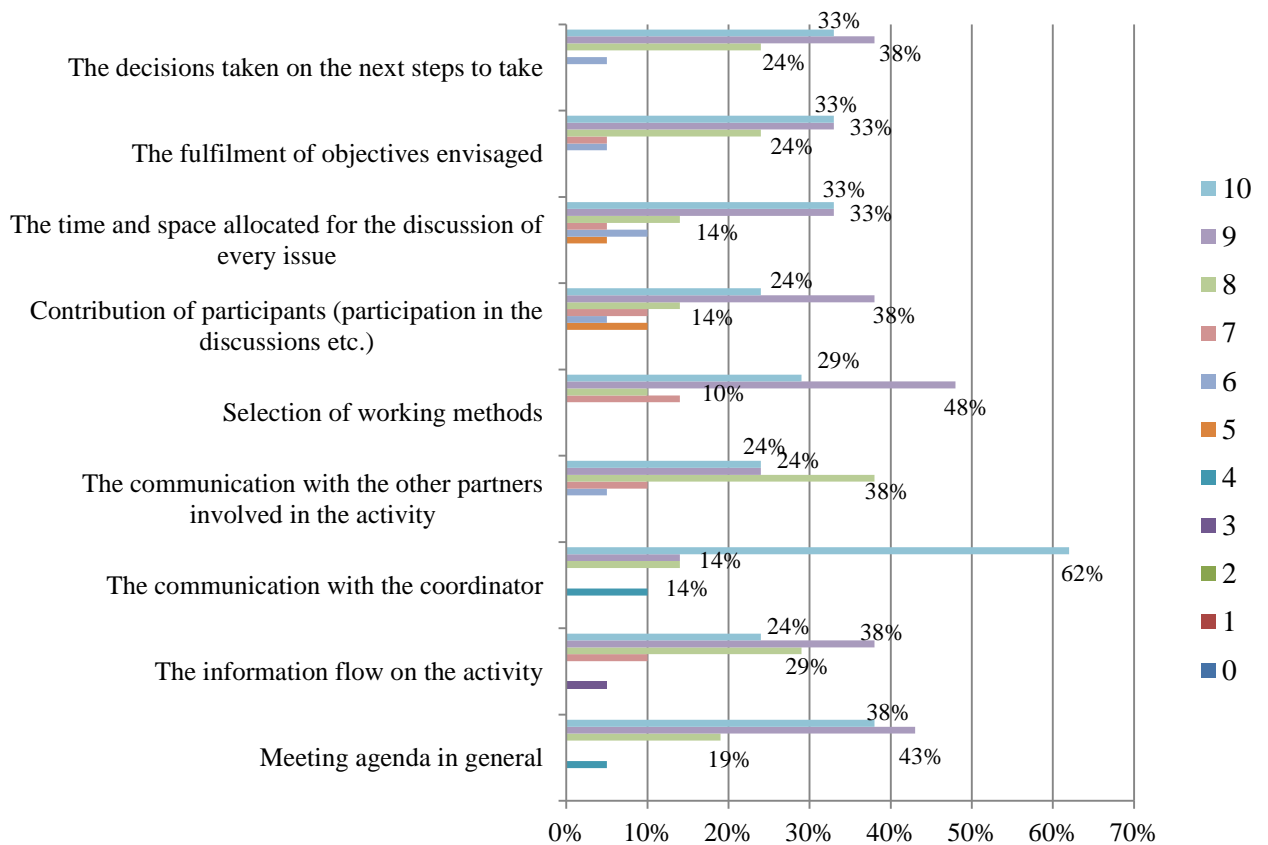


Figure 3. Participants' answers to the question "How do you assess the components of the meeting?" components, %

Respondents' answers to the question components:

- **Meeting agenda in General:** the biggest part of the respondents (43%; N=9) assigned 9 points, 38 % (N=8) assigned 10 points, 19 % (N=4) - assigned 8 points.
- **The information flow on the activity:** the biggest part of the respondents (38%; N=8) assigned 9 points, 29 % (N=6) assigned 8 points, 24 % (N=5)- assigned 10 points, 10% (N=2) assigned 7 points.
- **The communication with the coordinator:** the majority of the respondents (62%; N=13) assigned the highest point– 10, 14% (N=3) assigned 9 and 8 points each; 10 % (N=2) - assigned 5 points.
- **The communication with the other partners involved in the activity:** the biggest part of the respondents (38%; N=8) assigned 8 points, 24 % (N=5) assigned 10 and 9 points each, 10% (N=2) – assigned 7 points, 15% (N=3) – assigned 7 points. Only 1 participant (5%) assigned 6 points.
- **Selection of working methods:** the biggest part of the respondents (48%; N=10) assigned 9 points, 29 % (N=6) assigned 10 points, 14% (N=3) – assigned 7 points, 10% (N=2) – assigned 8 points.
- **Contribution of participants (participation in the discussions etc.):** the biggest part of the respondents (38%; N=8) assigned 9 points, 24 % (N=5) assigned 10 points, 15% (N=3) – assigned 8 points, 10% (N=2) assigned 5 and 7 points each. Only 1 participant (5%) assigned 6 points.
- **The time and space allocated for the discussion of every issue:** the biggest part of the respondents (33%; N=7) assigned 10 and 9 points each. 14 % (N=3) assigned 8 points, 10% (N=6) – assigned 6 points, 5% (N=1) – assigned 5 and 7 points each.



- **The fulfilment of objectives envisaged:** the biggest part of the respondents (33%; N=7) assigned 10 and 9 points each. 24 % (N=5) assigned 8 points, 5% (N=1) – assigned 6 and 7 points each.
- **The decisions taken on the next steps to take:** the biggest part of the respondents (38%; N=8) assigned 9 points, 33 % (N=7) assigned the highest point– 10. 24 % (N=5) assigned 8 points, 5% (N=1) – assigned 6 points.

Summing up the results of the *second question*, it can be pointed out that the majority of the participants were satisfied with the components of the meeting: 88,36% (N=167) were very satisfied (from 8 to 10 points), 11,64% (N=22) were moderately satisfied (from 5 to 7 points), and none of the participants pointed from 0 to 4 points. The average of the question components is also quite high – 9,78 points out of 11 (Figure 4).

How do you assess the components of the meeting?

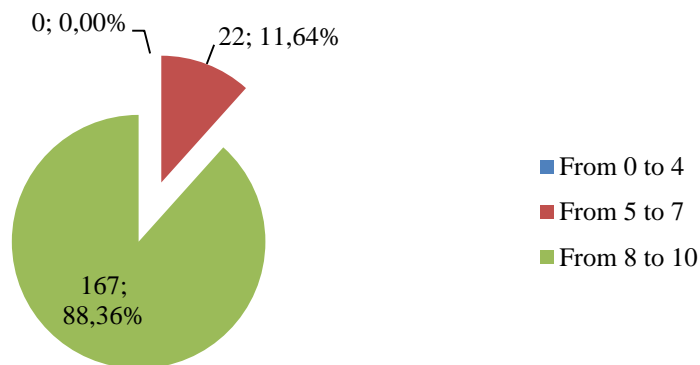


Figure 4. Summary on the question “How do you assess the components of the meeting?”

The highest point (average score – 10,10) was assigned to the meeting component „The communication with the coordinator“, the lowest (average score – 9,38) - to the meeting component “Contribution of participants“ (Table 4).

Table 4. The average score of participants' answers to the question “How do you assess the components of the meeting?” components

Question component	The average score	Max.
Meeting agenda in general	10,19	11
The information flow on the activity	9,76	11
The communication with the coordinator	10,10	11
The communication with the other partners involved in the activity	9,52	11
Selection of working methods	9,90	11
Contribution of participants (participation in the discussions etc.)	9,38	11
The time and space allocated for the discussion of every issue	9,62	11
The fulfilment of objectives envisaged	9,86	11
The decisions taken on the next steps to take	9,95	11
Average, total	9,78	11



QUESTION 3. HOW DO YOU ASSESS THE ORGANISATIONAL ASPECTS? (10-point (from 0 to 10) scale)

- Coffee break
- Lunch
- Dinner
- Logistics (the accessibility to the venue)
- The venue/facility itself

The *third question* aimed to find out meeting participants' assessment of the organisational aspects (Table 5, Figure 5).

Table 5. Participants' answers to the question “How do you assess the organisational aspects?” components

Question component	10-point scale										
	0	1	2	3	4	5	6	7	8	9	10
<i>Coffee break</i>											
Answers, %	0%	0%	0%	0%	0%	0%	0%	0%	14%	43%	43%
Answers in number	0	0	0	0	0	0	0	0	3	9	9
<i>Lunch</i>											
Answers, %	0%	0%	0%	0%	0%	0%	5%	5%	0%	28%	62%
Answers in number	0	0	0	0	0	0	1	1	0	6	13
<i>Dinner</i>											
Answers, %	0%	0%	0%	0%	0%	0%	5%	5%	5%	24%	62%
Answers in number	0	0	0	0	0	0	1	1	1	5	13
<i>Logistics (the accessibility to the venue)</i>											
Answers, %	0%	0%	0%	0%	0%	0%	0%	0%	10%	38%	52%
Answers in number	0	0	0	0	0	0	0	0	2	8	11
<i>The venue/facility itself</i>											
Answers, %	0%	0%	0%	0%	0%	0%	0%	5%	0%	48%	48%
Answers in number	0	0	0	0	0	0	0	1	0	10	10

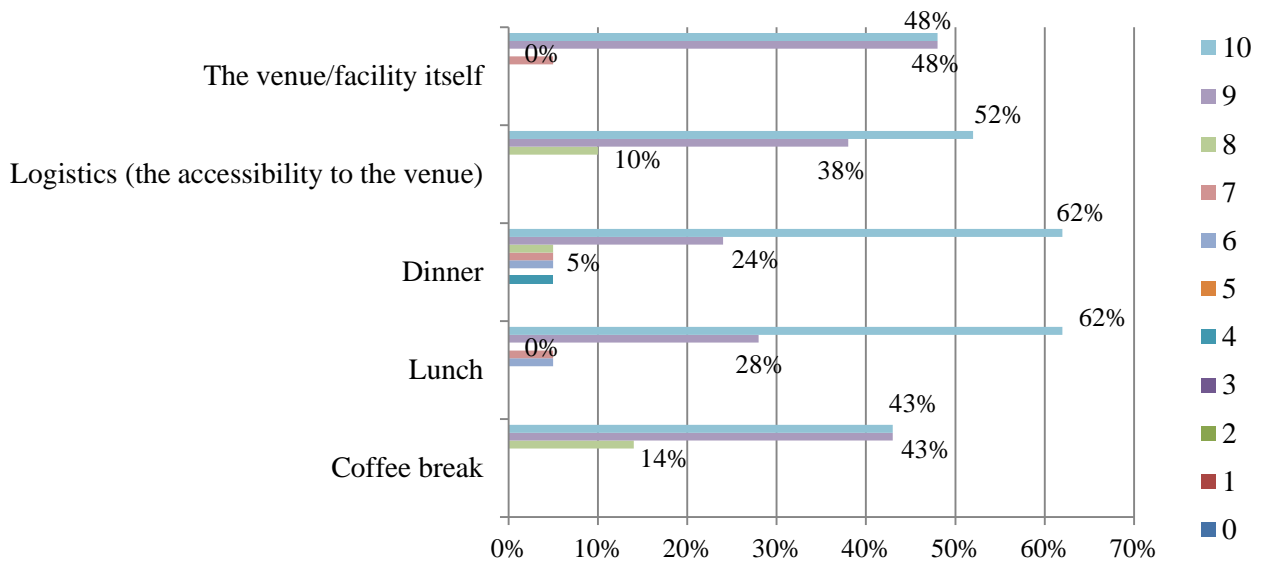


Figure 5. Participants' answers to the question “How do you assess the organisational aspects?” components, %

Respondents' answers to the question components:

- **Coffee break:** 43% (N=9) assigned 10 and 9 points each, 14% (N=3) assigned 8 points.
- **Lunch:** the majority of the respondents (62%; N=13) assigned the highest point– 10. 28% (N=6) assigned 9 points, 5% (N=1) assigned 7 and 6 points each.
- **Dinner:** the majority of the respondents (62%; N=13) assigned the highest point– 10. 24% (N=5) assigned 9 points, 5% (N=1) assigned 8, 7 and 6 points each.
- **Logistics (the accessibility to the venue):** the majority of the respondents (52%; N=11) assigned the highest point– 10. 38% (N=8) assigned 9 points, 10% (N=2) assigned 8 points.
- **The venue/facility itself:** 48% (N=10) assigned 10 and 9 points each, only 1 respondent (5%) assigned 7 points.

Summing up the results of the *third question*, it can be pointed out that the majority of the participants were satisfied with *organisational aspects*: 95,24% (N=100) were very satisfied (from 8 to 10 points), 4,76% (N=5) were moderately satisfied (from 5 to 7 points) and none of the participants pointed from 0 to 4 points (Figure 6).

How do you assess the organisational aspects?

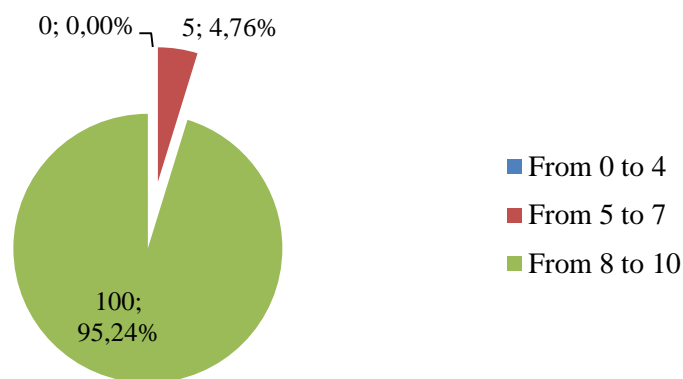


Figure 6. Summary on the question “How do you assess the organisational aspects?”

The average of the question components is also very high - 10.36 points out of 11. Points for each criterion distributed almost equally (min. – 10,33; max. – 10.38) (Table 6).

Table 6. The average score of participants' answers to the question “How do you assess the organisational aspects?” components

Question component	The average score	Max.
Coffee break	10,29	11
Lunch	10,38	11
Dinner	10,33	11
Logistics (the accessibility to the venue)	10,43	11
The venue/facility itself	10,38	11
Average, total	10,36	11

QUESTION 4. HOW SATISFIED ARE YOU WITH PERSONAL PARTICIPATION / INVOLVEMENT IN THE ACTIVITY? (10-point (from 0 to 10) scale)

The *fourth question* aimed to find out meeting participants' satisfaction with personal participation/involvement in the activity (Table 7, Figure 7).

Table 7. How satisfied are you with personal participation / involvement in the activity?

	10-point scale										
	0	1	2	3	4	5	6	7	8	9	10
Answers, %	0%	0%	0%	0%	0%	0%	0%	19%	29%	24%	29%
Answers in number	0	0	0	0	0	0	0	4	6	5	6

How satisfied are you with personal participation / involvement of the activity?

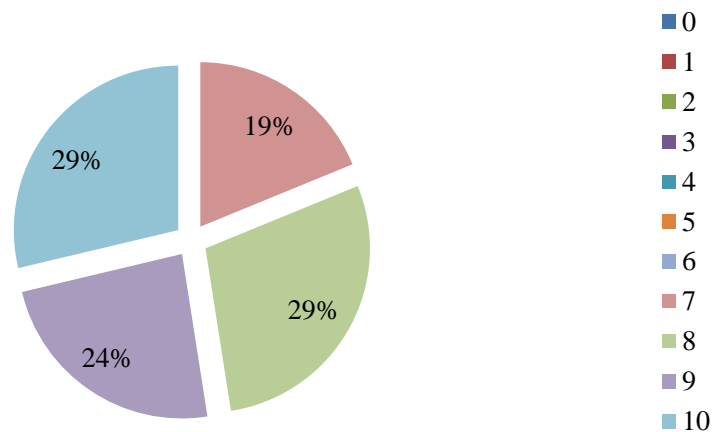


Figure 7. Participants' answers to the question “How satisfied are you with personal participation / involvement in the activity?”

Results indicated that participants were quite satisfied with their involvement:

- 6 participants (29%) assigned the highest point - 10;
- 6 participants (29%) assigned 8 points;
- 5 participants (24%) assigned 9 points;
- 4 participants (19%) assigned 7 points.

QUESTION 5. WHAT WERE THE MAIN HOPES AND EXPECTATIONS FOR THE PARTNER MEETING IN SOFIA? (an open question)

The *fifth question* aimed to find out what were the main participants' hopes and expectations for the partner meeting in Sofia. Participants' answers can be classified into groups:

- To discuss and clarify the implementation of the forthcoming activities and reports (8 responses).
- To review the project progress (7 responses).
- To clarify certain objectives (6 responses).
- To establish better communication and strengthen relationship with partners (4 responses).
- To approve some projects documents and issues, to advance in the achievement of the objectives of the project (4 responses).

- To have information about the problems and solutions about vulnerable young people and youth unemployment in the different European countries (2 responses).

QUESTION 6. TO WHAT EXTENT WERE THESE EXPECTATIONS MET? (*an open question*)

The *sixth question* aimed to find out to what extent the main participants' hopes and expectations were met. **17 participants** answered that their hopes and expectations were **fully** met. **4 participants** were **partly** satisfied. The main reason was lack of motivation and initiative of some partners.

QUESTION 7. WHAT DID YOU LIKE THE MOST? (*an open question*)

The *seventh question* aimed to find out what project partners liked the most. Participants' answers were:

1. Friendly atmosphere and open communication (9 responses).
2. Communication with coordinator Assya and her professionalism (5 responses).
3. Preparation of Bulgarian partners (4 responses).
4. Logistics, accommodation and food (3 responses).
5. The professionalism of most partners (1 response).
6. The work done for the Output 1 and Output 3 (1 response).

QUESTION 8. WAS THERE ANY PART OF THE MEETING THAT YOU DIDN'T LIKE? (*an open question*)

The *eighth question* aimed to find out if there was any part of the meeting that partners didn't like.

Was there any part of the meeting that you didn't like?

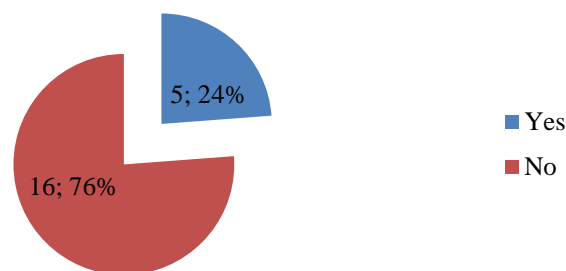


Figure 8. Participants' answers to the question "Was there any part of the meeting that you didn't like?"

Participants' answers:

1. No (16 responses; 76%).
2. Yes (5 responses; 24%). The main reason is that some partners didn't fulfill their responsibilities in the project.

QUESTION 9. DO YOU HAVE ANY RECOMMENDATIONS / COMMENTS SUGGESTIONS FOR IMPROVEMENT? (an open question)

The *ninth question* aimed to find out partner recommendation / comments/ suggestions for the improvement. 13 participants had no recommendations. Other 8 participants gave the following recommendations:

- All partners must be involved in the project in the same way and also work as a team. This could help to achieve the best possible results (3 responses).
- Some partners are late to complete the tasks and this attitude should be improved (1 response).
- The project coordinator should take the lead on some issues (1 response).
- To talk directly with coordinator before exposing someone's mistakes (1 response).
- Clarify the framework of the module (1 response).
- Remind about each partners activities (1 response).

CONCLUSION

Summing up the results of the *Survey*, it can be pointed out that the majority of the participants were satisfied with the meeting components and the meeting itself met their expectations. The following aspects of the meeting were evaluated as most satisfying:

- Friendly atmosphere and open communication.
- Communication with the coordinator.
- Preparation of Bulgarian partners.

Alongside, the participants of the project offered valuable recommendations on questions 6, 8 and 9 for the improvement of some activities.